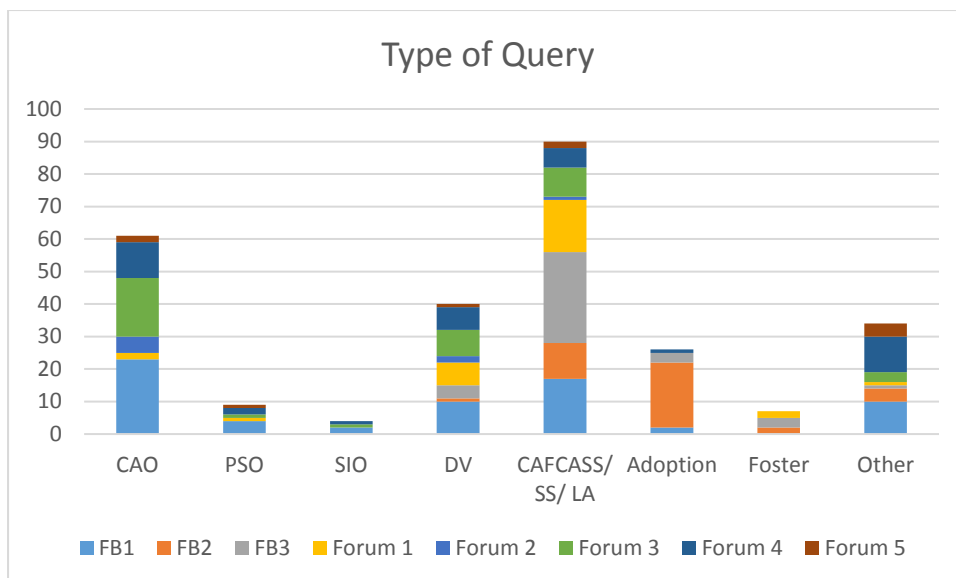


McKenzie Friends: Quality of Advice on online forums and social media

The research project was funded under the British Academy/Leverhulme Small Grants scheme.

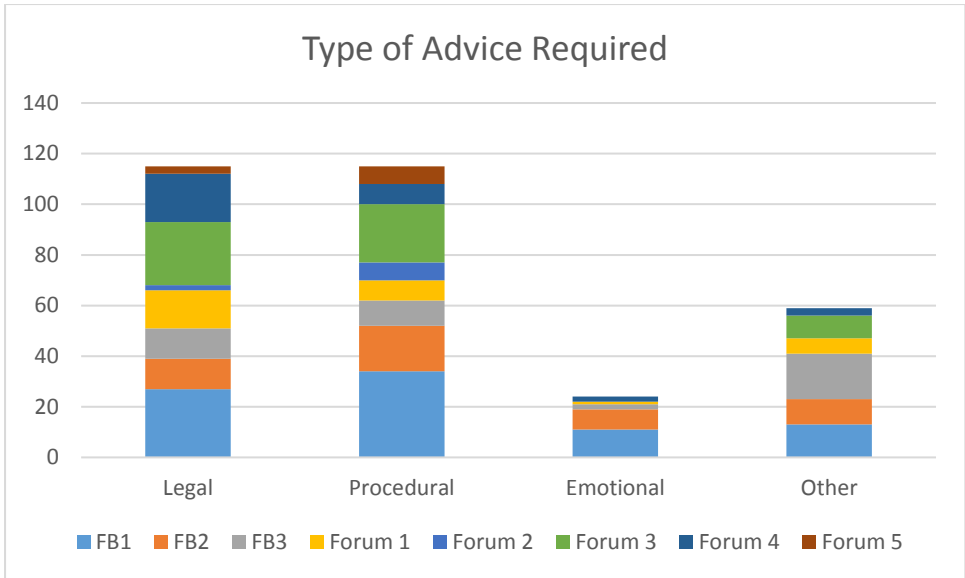
The below is the summary of data results based on content analysis. The full paper will be available here once it is published.

The first graph categorises the queries according to the type of order or case (Child Arrangement Order (CAO); Prohibited Steps Order (PSO); Specific Issue Order (SIO); adoption, foster care) and questions related to abuse (domestic violence (DV)) or institutional involvement (CAFCASS, social services (SS), local authority (LA)).

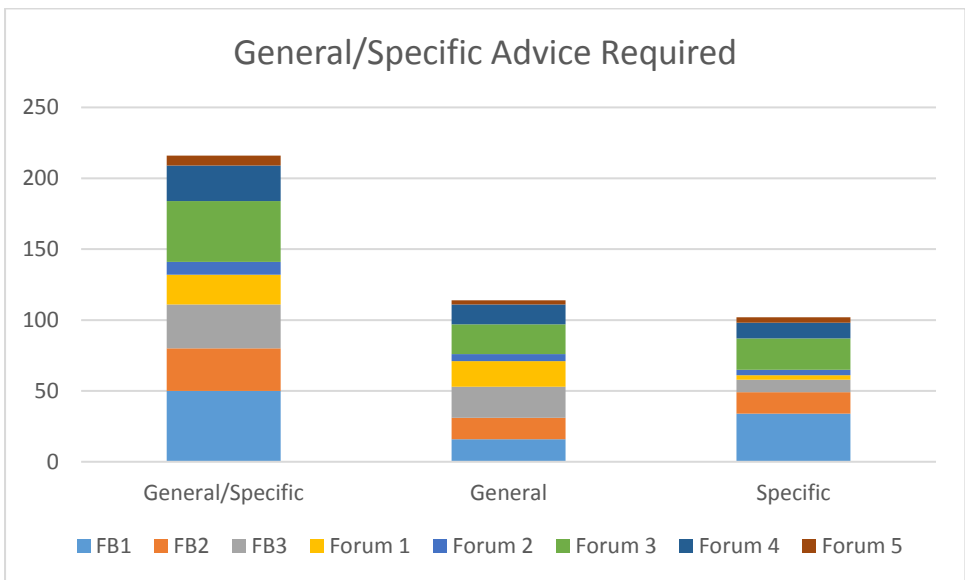


Graph 1: Categorisation of LIPs' Queries.

The following graphs, Graphs 2 and 3, depict the types and breadth of advice required by LIPs. Some queries were double coded if they referred to several categories.

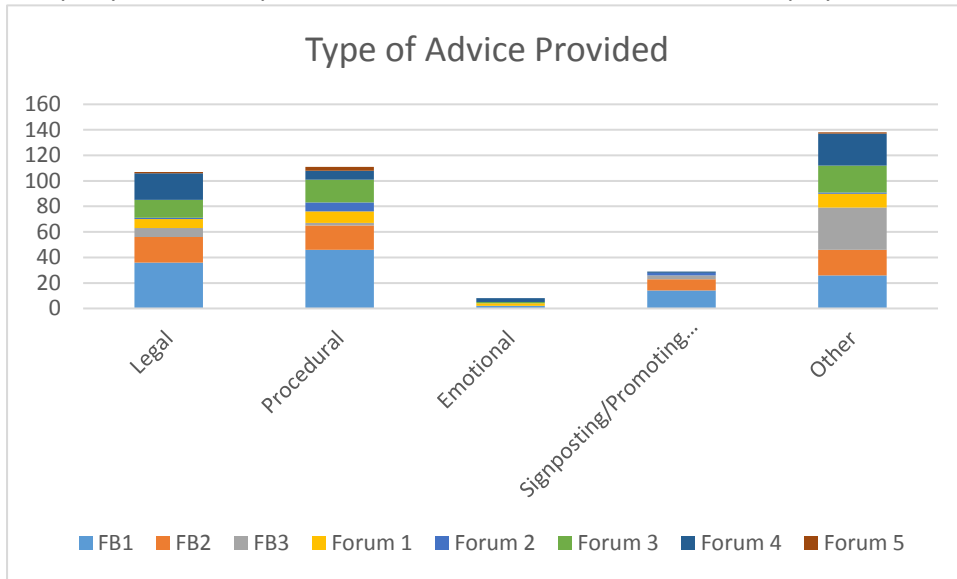


Graph 2: Categorisation of LIPs' queries according to the type of advice required.

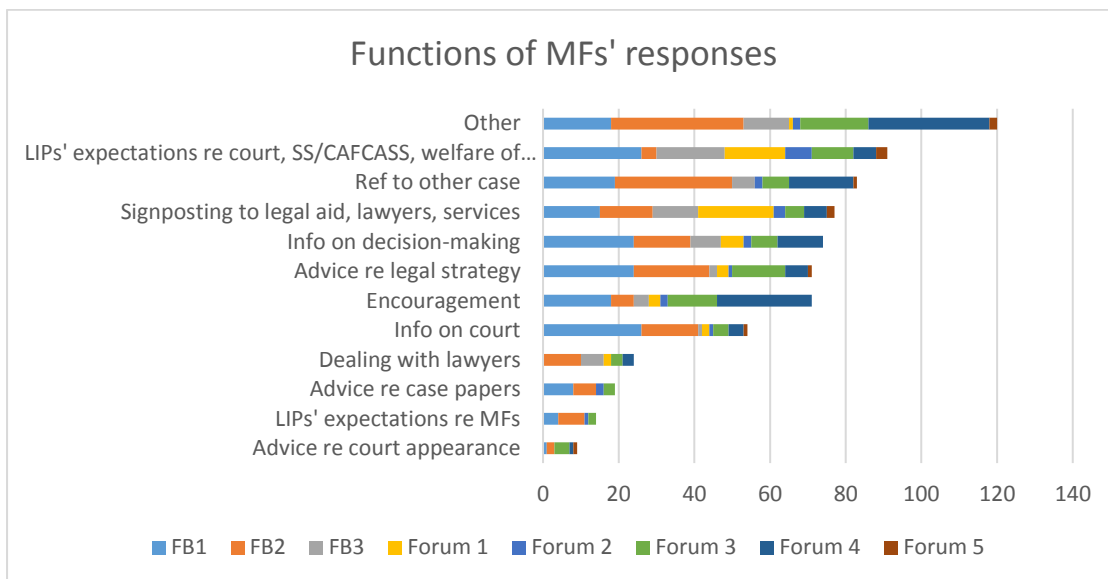


Graph 3: Categorisation of LIPs' queries according to the breadth of advice they required.

The graphs below show the results of the content analysis of MF responses, focusing on the type and adequacy of advice provided as well as the functions MFs display in the analysed data sample.

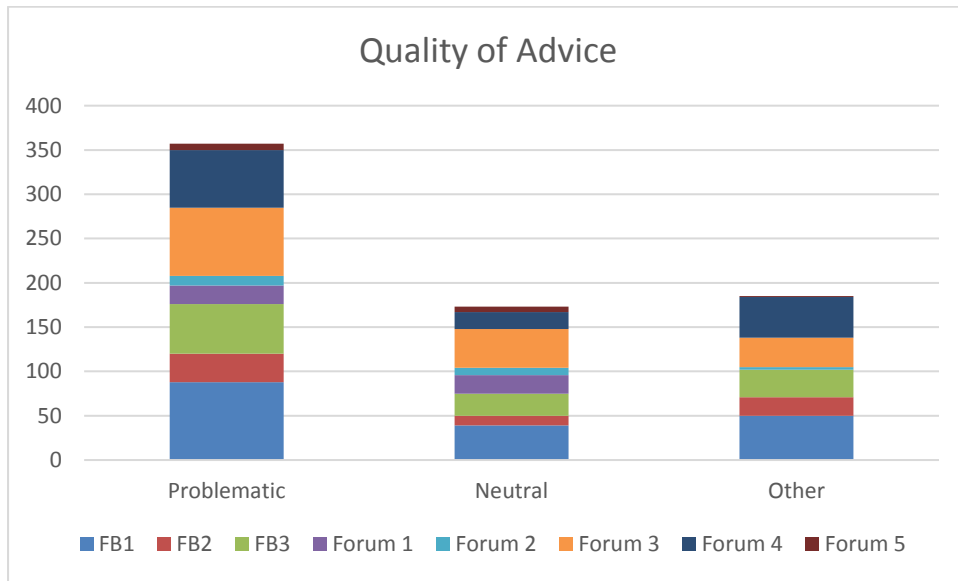


Graph 4: Type of Advice provided by MFs



Graph 5: Functions of MFs' Responses

An assessment of the quality of MFs' advice in terms of its objectivity/neutrality is illustrated below in Graph 6.



Graph 6: Quality of MFs' Advice